

Edith MacIntosh Emergency Shelter Contact Card

For urgent matters and immediate concerns call 9-1-1

519-570-9777

For disturbances on private property or commercial properties, please call Waterloo Regional Police Service (WRPS)'s non-urgent phone number or submit an online report (search WRPS online reporting).

519-624-9133

For concerns about someone who may need a referral to shelter or street outreach supports, please call First Connect at their 24/7 number.

519-741-2345

To report excessive noise outside of the shelter area, litter, needles or other Bylaw related concerns, please call City of Kitchener ByLaw at their 24/7 Contact Centre.

**519-575-4400
ext. 5008**

To speak about the Emergency Shelter system and supports for people experiencing homelessness, please call Region of Waterloo Housing Services staff.