Water meter replacement program

The Township of Woolwich has contracted Metercor Inc. to replace water meters in Woolwich. Many of Woolwich's existing meters are aging and nearing the end of their service life and replacing them helps ensure water use can be measured accurately.

This upgrade will allow for:

- More precise measurement of water use helps ensure residents are billed fairly.
- Early leak detection
- The meters can help identify unusual or continuous water use that may indicate a leak.
- Better information for residents

There is no cost to residents for the meter installation or replacement.

We kindly encourage all residents to schedule their meter replacement appointment as soon as possible. Scheduling your appointment will help ensure a smooth replacement process and avoid the need for additional follow-up by the Township. Please be aware that, if an appointment is not scheduled, the Town may need to take further steps in the future, which could include a temporary water service interruption to complete the required replacement.

Installation Timeframe
The meter replacement typically takes 30–45 minutes.

Appointment requirements

- The water meter is accessible (In most homes, the water meter is located in the basement near the hot water tank or where the main water line enters the building.)
- Be sure the shut off valve is working properly. This valve is situated on your water line coming into the home and it's located before your water meter. The purpose of this valve is to allow the homeowner to be able to turn off their water coming into the home for repairs.
- An adult (18 years or older) is present on-site

How to book an appointment:

Online:	**Phone:**
Visit: book.metercor.com or scan the QR code: Complete the booking: 1. Complete the request - personal information (Account number, phone number) 2. Select a date using the calendar.	Call Metercor at 1-888-290-3070 Hours | Monday to Sunday 8 a.m. to 11a.m. EST

What to expect on appointment day

Your technician will:

1. Arrive within your scheduled time window
2. Carry a Metercor photo ID badge
3. Drive a branded Metercor vehicle
4. Wear a Metercor uniform



Technicians will never arrive unannounced requesting access.
To verify identity, call 1-888-290-3070

Learn more about the project!

Visit: www.woolwich.ca/water	Call: 519-514-6080

Thank you for your support and cooperation

Metercor on behalf of the Township of Woolwich.