

Petersburg Water System

Public meeting
April 4, 2024



Region of Waterloo



Welcome

Region of Waterloo

Water Supply & Treatment

- Mari MacNeil
- Pam Law

Township of Wilmot

Water Distribution

Customer Billing

- Jeff Molenhuis

**Ministry of Environment,
Conservation and Parks**

Lisa Williamson

What is happening and why?

- Current owner will no longer operate the water system
- Region of Waterloo and the Township of Wilmot directed to assume all responsibility for the drinking water system
- Transition will take place starting May 13, 2024



What does this change mean for residents?

Stays the same:

- Quality drinking water
- Water source

What changes:

- System monitoring
Water Testing – as per O. Reg 170/03
- Billing
- Contact – Water Systems Operations Supervisor

What improvements will come with this change?

Short term:

- Study for the water supply system
- Immediate upgrades
- 24/7 monitoring
- Increased reliability
- Study for distribution system

Longer term:

- Study for long-term needs
- Ensure sustainable water
- Identify future upgrades/improvements



What are the impacts to residents?

- Construction at the water treatment plant
 - May experience short duration disruptions
- Who will be paying for the upgrades?
- Do I need to stay on the current water system?



How will I be billed?

Water rates — Use-based billing

- Fixed annual charges \$130/year, prorated
- Water rate — \$2.3040/m³, volume to be split

Billing/Meters

- Meters installed spring 2025
- Billing will be bi-monthly
- Water bill be mailed (default) or emailed (sign-up required)

Contact information

Region of Waterloo

Pam Law, PLaw@regionofwaterloo.ca, 519-503-6369

Township of Wilmot

Project Inquiries: knipfeldws@wilmot.ca

Operational Inquiries (general): publicworks@wilmot.ca or [519-634-8444](tel:519-634-8444)

Emergency Only Utilities (Water and Wastewater) After-Hours on-Call Phone: [519-998-1862](tel:519-998-1862)

EngageWR

<https://www.engagewr.ca/petersburg-water-system>

Questions?

